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January 13, 2017

MEMORANDUM

MEMO NO.  
QI-1701

TO: QUEST Integration (QI) Health Plans

FROM:  Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

SUBJECT: QUALITY PORTION OF AUTO-ASSIGNMENT ALGORITHM FOR QUEST INTEGRATION (QI) MEMBERS

The Med-QUEST Division (MQD) is issuing this memorandum to inform the QUEST Integration health plans of the updated specifications of the quality portion of the auto-assign algorithm for QI members.

The quality portion will be based on the following four (4) quality measures:

1. Prenatal and Postpartum Care (HEDIS - PPC), Timeliness of Prenatal Care;
2. Follow-Up After Hospitalization for Mental Illness (HEDIS - FUH), within seven (7) days of discharge;
3. Consumer Assessment of Healthcare Providers and Systems (CAHPS) Getting Needed Care; and
4. Early and Periodic Screening Diagnosis and Treatment (EPSDT) Participant Ratio.

Please note that the following algorithm has increased the quality portion of the auto-assign allocation by 10% to 50%, as stated in Section 30.530 of the QI RFP-MQD-2014-005:

Health plans' Healthcare Effectiveness Data and Information Set (HEDIS) scores, CAHPS scores, and EPSDT Participant Ratio shall be percentages ranging 0-100%. The score on each of the four (4) quality measures shall be weighed equally and averaged for each plan to the tenth decimal place. If a health plan has a measure(s) that is not applicable (i.e., N/A), then that measure(s) will be omitted from the calculation and the other measures will be weighted equally. Health plans shall receive a corresponding ordinal ranking

with the highest score being health plan #1 and so on. Because one (1) health plan has waived their option to participate in auto-assignment, only four (4) health plans are included in the table.

MQD shall apply the following ratios to reach the auto-assign algorithm:

Health Plan Rating	Amount applied	Application to 50%	Application to 50%	Total
#1 (highest rating)	40%	20%	12.5%	<b>32.5%</b>
#2	30%	15%	12.5%	<b>27.5%</b>
#3	20%	10%	12.5%	<b>22.5%</b>
#4 (lowest rating)	10%	5%	12.5%	<b>17.5%</b>

If there is a tie between health plans in their rating, then MQD shall split the ratio equally amongst the health plans with a tie. The auto-assign algorithm described in this memorandum shall be implemented on January 31, 2017.

Please contact Mr. Jon Fujii, Health Care Services Branch Administrator, at (808) 692-8093 or via e-mail at [jfujii@dhs.hawaii.gov](mailto:jfujii@dhs.hawaii.gov) should you have any questions.